

social justice and inclusion

Projects that fit the needs of people, protecting the most vulnerable groups

Assessments and advisory services

Engaging local communities

Design, planning and management of social infrastructure projects

Respect for the international human rights principles



SUPPORTING VULNERABLE POPULATION



Support to Roma to get sustainable housing solutions, improvement of water supply systems for vulnerable population, support to socially excluded to claim their basic rights, such as health insurance, employment, pension, child support, as well as additional classes for Roma children.

HELPING PEOPLE WITH DISABILITIES



Introducing new social services on the local level, improved health care, economic empowerment and employment opportunities, as well as work with local governments to adopt the policies that improve quality of life of people with disabilities.

PROMOTING GENDER EQUALITY



Support for equal participation of men and women in political, economic and social life of a community, aimed at sustainable development. Some of our achievements: Roma women are owners or co-owners of 40 purchased houses; nine medical centres received equipment for improvement of women's health; 44 women completed training on how to run business and 78 women were supported to start own businesses.

Why UNOPS?

- ✓ UNOPS incorporates gender concerns and a human rights-based approach in all stages of our projects, to better the lives of both men and women.
- ✓ UNOPS works closely with local communities to ensure lasting, sustainable outcomes. By engaging all stakeholders, from the national authorities to local families, we help deliver projects that fit the needs of the people, with particular emphasis on protecting the most vulnerable groups.

we know how



WE FELT LIKE WE WERE IN A DREAM



let's build a home
together
te vazda kher
khetane

Mila Jovanović's family moved into a three-room apartment in Orlovsko naselje at the end of May 2015. Her husband Ismailj Gaši, daughters Sibela and Elmedina and son Ervin are over the moon for finally being able to live "a normal life".

"When I first entered the apartment, I felt like I was in a dream. We used to live in a container, five of us in a single room. The water and bathroom were outside. When we were in Belville we had to collect rainwater to wash the laundry," Mila recalls.

"Each night we wipe the halls in the building. We lock the doors. We are so eager to make it nice for us here," says Mila.

Mila's family is one of 12 families that moved into social housing apartments on 26 May, which were constructed within the project "Let's Build a Home Together", funded by the European Union with 3.6 million Euros and implemented by UNOPS in partnership with the City of Belgrade. All families have either signed the contract on social housing or contract on social housing in protected environment, as a new housing model for the Roma population that was introduced in the social welfare system of the City of Belgrade through this project for the first time.

The family of Mila and Ismailj is looking forward to a better life. "Your heart is full when you do everything for your home. Now we can be like all other people," says Mila in conclusion.



ANA NEDELJKOVIĆ

EUROPEAN PROGRES ASSOCIATE FOR GOOD GOVERNANCE AND GENDER EQUALITY

The biggest challenge I have faced is the traditional perception of women as housewives in the Serbian society, which means that their potential in the workforce is often overlooked. The lack of the political will has also impeded the creation of equal opportunities in all spheres of both public and private life. If nothing else, understanding the problems and implementing changes takes time;

time to overcome stereotypes, time to overcome prejudices and time to understand what equality really means. What I strive for, more than anything, is to help develop the ability of those involved in implementing projects, from local governments to local organisations, to look at projects through a gender lens.

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